



Scorpion Software Corp.
 #101 – 44981 Commercial Court
 Chilliwack, BC
 V2R 0A7, Canada

Return Material Authorization Form

AuthAnvil tokens are warranted to be free of defects in materials and workmanship from date of purchase for a period of 5 years. Products damaged through neglect or abuse (cracked LCDs, bent cases, damage by liquid, etc.) are excluded from this warranty. This warranty does not apply to product that has been altered or tampered with in any way or where repairs have been attempted by other than a Scorpion Software approved facility.

Defective units will be repaired or replaced free of charge within this time period, as long as a current AuthAnvil software subscription is associated with the token. You must pay for transportation costs to return the defective goods.

Please complete the form below, declaring the token value as \$1 and mail it using proper mailing materials (padded envelope or a parcel) along with the defective token to:

Warranty Repair
 c/o Scorpion Software Corp.
 #101 – 44981 Commercial Court
 Chilliwack, BC
 V2R 0A7, Canada

NOTE: Any customs or duty charges assessed against Scorpion Software due to failure to include “Warranty Repair” in the shipping documentation will be charged back to you.

Once your shipment has been received, attempts will be made to repair the device. If it cannot be repaired, Scorpion Software may replace it at our discretion. In either case, the token will be reprogrammed and a new token import file will be emailed to the primary contact of record for the order.

Please include your contact information	
Company:	Contact:
Address:	
Email:	Phone:

Please include both the order number and the token serial number	
Order Number:	Serial Number:

Completed by Scorpion Software:	
Case #:	Issue Date:
Description of issue:	